

Abstract of the Disclosure

5 A user information general management unit for
generally managing user registration information and
using status information transmitted from a user side
of a computer-related product is provided at a system
manager side, for example, a user registration centre.
10 A user registration/reference unit for notifying the
user information general management unit of the user
registration information and the using status
information at a request from the user, and for
requesting new information provided from a vendor side
about a computer-related product is provided on a user
side. With this configuration, a user registration
15 operation can be simple on the user side, the time and
the cost required in checking the using status on the
vendor side can be reduced, and an appropriate service
for a user can be realized.

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